

# Allynis™ Issuance Manager

||||| Personalization services as simple as one-click



FINANCIAL SERVICES & RETAIL > SERVICE

ENTERPRISE

INTERNET CONTENT PROVIDERS

PUBLIC SECTOR

TELECOMMUNICATIONS

TRANSPORT



**gemalto**  
security to be free

# Gemalto Allynis Issuance Manager

||||| Personalization services as simple as one-click

## Constant changes in the banking industry

New technologies such as Internet, mobile communications and electronic payments have had a great impact on customers' expectations from their banks. This is why financial institutions need to improve their services to face stronger competition and increase customer acquisition and retention. To ensure that their service offer is as competitive as possible, issuers need to provide the highest level in all of their products and services, always keeping the security in mind. Banks can differentiate from the competition providing innovative personalization services which allow monitoring card issuance and the associated follow up services online.

## Gemalto Personalization Services

Gemalto has over 20 years' experience in both magnetic stripe and smart card issuance projects. We strive to support the evolution and growth of our customers' business through flawless project execution, using quality personalization services. As part of our offer, Allynis Issuance Manager has been conceived as a complete solution for real time access to personalization services.

## Complete web-based solution

Allynis Issuance Manager provides a secure web interface which allows a range of new services:

- > **Online Pull** - for urgent card shipments, delivery address change, or card destruction. Allynis Issuance Manager manages the pull request, instantly and automatically. It means an extension of the timeframe when pull service is normally allowed. As a result, financial institutions will increase their efficiency and responsiveness in managing urgent card requirements.
- > **Online Card Tracking** - for searching cards or batch orders using PAN,



card holder name or order file reference. The information is available instantly, 24/7, for daily files: the production and shipment option extends the service to cover files up to one year.

- > **Online Stock Management** - to know the levels of card and stationery stock. An alert can be activated to indicate when stock levels reach a defined threshold.
- > **Online Reporting** - production reports and statistics are provided on a daily, weekly, monthly or yearly basis, as well as detailed stock reports. All reports can be fully customized to ensure easy access to information. Gemalto's worldwide infrastructure means that this service is available from any of our personalization centers. Gemalto Allynis Issuance Manager is our in-house tool and has been designed for maximum flexibility. Allynis Issuance Manager services can be extended or customized to fit your specific needs.

## A fully secured solution

Gemalto Allynis Issuance Manager incorporates the highest levels of security to guarantee full data confidentiality and integrity:

- > Web Interface user authentication requires a personal login and password, in addition to an OTP generated by a stand alone token.
- > Web Service information is stored in an independent database, separate from the production database it mirrors.

## Allynis Issuance Manager Suite

Gemalto Allynis Issuance Manager is a personalization card management system, developed to meet the needs of our customers worldwide. It offers:

- > 100% card traceability throughout the personalization process
- > Full portability of personalization applications between personalization centers
- > Generation of comprehensive production reports
- > Online Stock management and follow-up
- > Requests and information exchange between the user and the Gemalto Allynis Issuance Manager database are encrypted, using secret smart card-based key

Allynis Issuance Manager package includes:

- > Easy- to-install secure authentication token to access web services.
- > 2 month-trial of new services
- > Customer service and hotline support



**National Australia Bank UK, has been using Gemalto Allynis Issuance Manager since the beginning of 2006. "It provides a complete picture of our card issuing process.**

**Furthermore, with an on-line tool for monitoring production, we do no longer need faxes and e-mails, nor make frequent calls to our customer service, which makes us save a considerable amount of time", NAB UK.**

[www.gemalto.com](http://www.gemalto.com)

**gemalto**  
security to be free